ATHENS MANAGED CARE

Surgery Doesn't Have to Complicate the Claim.

Athens Care - Surgery Concierge

Makes It Simpler, Faster, and More Cost-Effective.



Workers' compensation claims involving surgery are complex, expensive, and prone to delays. That's why Athens Administrators developed the Surgery Concierge Program—a proactive, nurse-led approach to improving surgical claim outcomes from day one.

WHAT IT IS

Athens Care - Surgery Concierge assigns a Nurse Case Manager before surgery to coordinate care, manage risk, and guide recovery—ensuring the injured worker gets the right care at the right time while controlling costs for your organization.

KEY BENEFITS

- Up to **26% reduction** in total claim costs
- Surgery accounts for 60% of a claim's medical costs—we help reduce avoidable spending
- **15% faster** claim resolution with early intervention
- **8:1 return** on investment with Nurse Case Manager involvement
- Stronger return-to-work planning and better communication

HOW IT WORKS

- Early NCM assignment before the surgery is scheduled
- Early planning and scheduling of post-op care needs and treatment
- Coordination between injured worker, physician, employer, and claims examiner
- Return-to-work options reviewed and prepared early in the process

WHY IT MATTERS

This is more than just case management—it's a concierge-level service designed to prevent complications, avoid unnecessary delays, and create better outcomes for everyone involved.

Whether your organization handles high volumes or a few surgical claims a year, Athens Care helps you protect your workforce and your bottom line.

LET'S TALK

Interested in learning how Athens Care can improve surgical claim outcomes for your program?

Contact us today to get started or speak with your Athens representative.

OUR PROVEN METHODOLOGY

Our ability to deliver superior, measurable results is driven by our comprehensive approach to medical cost containment:

- **Cost-Containment:** Focused on reducing medical and indemnity expenses while ensuring appropriate care for injured workers.
- **Compliance:** Adhering to state regulations, fee schedules, and legal requirements for treatment and billing.
- **Coordination:** Streamlining communication and workflows between providers, payers, employers, and injured employees to optimize outcomes.

THE RESULT

The Athens approach directly affects the bottom line.

Superior results are achieved by delivering better quality patient care and improved health results while lowering employer claims costs.

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